

End of an era and the start of a new chapter...

After six years, we have some changes afoot at Vets on Waiheke and Waiheke Vets.



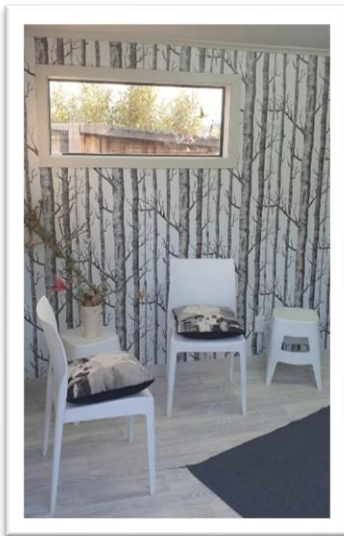
We are moving! On 31 August 2020 our Oneroa Vet Clinic at 3 Tui Street will close permanently and relocate to our Ostend Vet Clinic at 30 Putiki Road!

Merging the two clinics gives us an opportunity streamline and enhance our services by providing a ONE-STOP treatment, surgery, dispensing and retail location for our animal community.

To accommodate this change, we have recently expanded our Ostend clinic to include an additional, large consultation room, extra waiting room (with coffee machine ☺) and we will have two vets consulting daily. We also have a new telephone system operational from this week to further

ensure that our clients get the best service possible and will continue to expand other areas of the clinic over the next months.

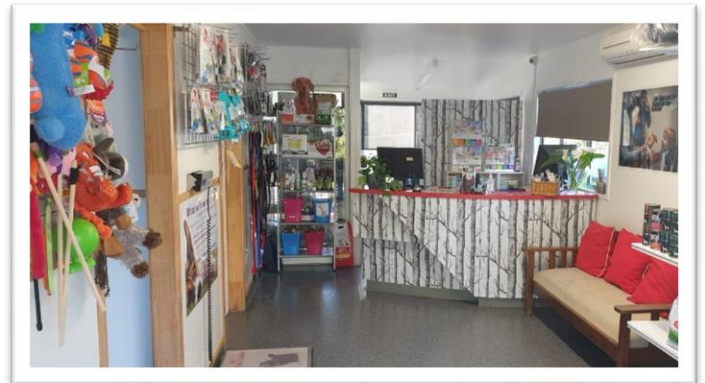
We realise that closing our Tui Street clinic will impact some long-standing clients in the Oneroa area, so to make the transition easier, we will be offering a free delivery service for purchases, over the phone/online payments for items being delivered, as well as a pickup/drop off service for clients without transport, who need to bring an animal in for a consultation.



We will always carry as much stock as space will allow, however there's no guarantee that all stock will always be on our shelves, so advance/pre-ordering is essential to ensure that your pets receive their food, treats, toys and prescription medications before they run out! Our suppliers are super efficient, we can therefore have most pre-ordered goods on the island within 48 hours.

We thank all our clients for their support and patience with the transition and look forward to this exciting new chapter and the

opportunity to continue to improve and expand on the services we offer to the animals of our beautiful island ☺



OUR CLINIC HOURS UNTIL 31 AUGUST 2020

Monday to Friday: 8am – 6pm Ostend PLUS 8am – 1pm Oneroa * Saturday 9am – 1pm Ostend Only**

Another Success Story – Mocha the Pussy Cat

All is not always as it seems...

Mocha came in for a consultation with a bump on his chest and his owner said that he was not quite himself. Once admitted, while waiting for the vet to have a look, he was so friendly and smoochy you would never believe he had experienced any major incident.

On close examination, however, the vet discovered the lump seemed to be a piece of stick embedded in his chest. Concerned that the stick had entered his lungs, he was sedated and carefully xrayed. We were relieved to see the xrays showed no signs of collapsed lungs, so the vet went ahead with dissecting around the stick and removing it. Imagine our surprise when a 10cm hard spike of a Phoenix Palm frond was extracted! Mocha was stitched up and when we saw him again at his post op check and later when his stitches were removed, he showed no signs of ever having used up one of his nine lives!



♥ BRAVECTO PROMOTION FOR CAT LOVERS ♥



BUY ANY BRAVECTO CAT PRODUCT

Anytime until 31 August and you will automatically

be entered into the draw **TO WIN THIS UNIQUE CAT BED!**

PUPPY PRESCHOOL 2020

Our first group of Puppy Preschoolers graduated recently and we now have more class dates set for the rest of the year. For more information see our brochure below and call our clinics to book.

Sa t at 930am on 11 Jul, 15 Aug, 19 Sep, 24 Oct AND Wed at 7pm on 22 Jul, 26 Aug, 30 Sep, 4 Nov

Why should I join puppy school?

Puppies develop fast, developing vital communication and socialisation skills in their first few months of life. Puppy school will teach your pup lifelong socialisation skills and manners to develop happy confident dogs.

When can I join puppy school?

We are committed to ensuring your puppy has positive, safe and fun experiences, especially while learning to socialise. This is why all puppies must be between the ages of 8-16 weeks old for their first class and have had their first "Core" vaccine at least 10 days prior.

We keep our classes small, to ensure you don't miss out we recommend enrolling in puppy school as soon as you bring your puppy home.



Further information

(09) 372-8387

3 Tui St, Oneroa

info@vetsonwaiheke.co.nz

www.vetsonwaiheke.co.nz/



PUPPY PRE-SCHOOL

Vets
On Waiheke



Providing a safe supporting environment for puppies during the critical socialisation period with tips on training and enrichment now and as they grow

What will I learn?

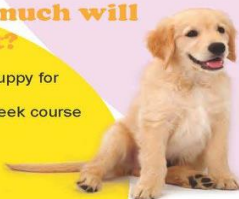
- How to deal with issues such as toilet training, mouthing & biting, jumping, and chewing
- How to teach basic commands
- The basics of dog nutrition
- The ins and outs of flea and worm treatments, desexing, oral care, grooming, microchipping and council registration
- How to provide exercise and enrichment for your pup

What will my puppy learn?

- How to socialise safely and happily with other dogs
- Basic commands such as sit, stay, down, and come

How much will it cost?

\$180 per puppy for the full 5-week course



Course dates & times

Classes are run once a week on either Wednesday evening from 7pm to 8pm or Saturday morning from 9.30am to 10.30am, over the 5 week course.

Next course start date: _____

Time: _____

What will I need to bring?

- Training treats
- Collar & lead
- Vaccination record



REGISTER ONLINE

To register for this course, go to:
www.vetsonwaiheke.co.nz/puppypreschool

OR REGISTER IN-STORE

Course Date: _____ Time: _____
First name: _____
Last name: _____
Email: _____
Phone: _____
Dog's name: _____
Dog's age: _____
Dog's breed: _____

Terms and Conditions

1. Class must be paid in full at time of booking
2. Classes are held at Waiheke Vets. Participants should be ready 10 minutes prior to start time, as classes will not be delayed.
3. Puppies must be between 8 & 16 weeks of age when attending their first class
4. The trainer retains the right to refuse any puppy from attending.
5. Owners must provide a lead & a soft collar or halt harness (NO CHOKERS).
6. All puppies must be have had their first "Core" vaccination at least 10 day prior to their first class.
7. Maximum of two people per booking.
8. Minimum age is 6 and children under 16 years must be accompanied by an adult.
9. Vets on Waiheke is not responsible for any injury or illness that their puppy may incur.

I have read and agree to the terms and conditions presented on this form.

Signed: _____ Date: _____



FOR GENERAL UPDATES, NEWS & INFO VIDEOS FROM ALEX, PLEASE LIKE US ON FACEBOOK!