

A Word From Sam

I flew down with another vet to Victoria to assist in the post bushfire fall out. You can see here a photo of 'Wally' and I. He was not in good shape when he was found and in fact he died later on despite emergency treatment.

What you saw on the media cannot explain the massive amount of area that was burned and the impact on local wildlife was devastating. Seeing house after house gutted with only a few bricks standing was spine chilling. I will never forget seeing a couple (about my age) and their baby daughter digging



through the ruins of their house, the look of loss and hopelessness on their faces will be with me forever.

It was amazing to see a country pull together in a crisis like that. In fact we had people coming in and thanking us for coming down to help their vets out. It made you feel like you were making a difference in a small way.



Baby Brooke
& Mum Bron

Now I'm really sorry about this, but as Brooke is one of the TTVC family you are just going to have to put up with staged photos of her. Check this one out.

Dr Sam Bowden
Dr Sam Bowden

Tick-Tock... It's Tick Season

It's that time. Ticks are out biting dogs and cats. Here's a quick over view: We suggest frontline and a tick collar or Proban tablets as the best prevention you can get against ticks.

Preventing ticks is the cheaper, better alternative. Treatment is expensive... please don't risk it.

What signs will my pet show if it gets a tick?

Off colour, vomiting, loss of appetite, altered sound of bark, soft cough/gag, weakness starting in hind limbs.

It is such an unpredictable disease that we have no idea what will survive and what will die. As always, treating early on gives the best possible outcomes.



TTVC Trivia



- All polar bears are left handed
- Snails can sleep for 3 years without eating
- When feeling nervous, some octopus will eat their own tentacles which then grow back later
- Cats can make over 100 individual noises, a dog can only make 10.

What's New?

NEW front doors, rendering, painting, **NEW** anesthetic machine, **NEW** resp alert (monitors your pets breathing while under anesthesia), and **NEW** nurses!

Hey a lot is new, but our famous service is still the same.

YOU SHOULD ALWAYS PULL THE TICK OFF AS SOON AS POSSIBLE.

We suggest keeping it in a jar for identification if necessary.

We recommend giving your dog a tick clip so you can see ticks easily to remove them (we have grooming here every Thursday and Friday).

New! At long last we have a **TTVC puppy social hour!** This is an hour jam packed full of fun, advice, tips and plenty of puppies for your best mate to play with.

Want more info: contact Nicole.

What Is One Of The Biggest Killers In Dogs?



Arthritis... This may seem like the most boring topic but IT KILLS MORE DOGS EVERY YEAR THAN ANY OTHER DISEASE.

Many people are not aware of the early signs and wait until it is too late to treat, and all wish they had known earlier, that there was something that could have been done.

Here is a simple test you can do at home to see if your dog is suffering arthritis: Stand behind your dog and extend its leg backward (as shown in the photo). You should be able to extend it back 90 degrees, without your dog showing any sign of resenting it at all. If you can't, your dog probably has arthritis. **THIS IS THE EARLY DETECTION TEST WE USE FOR ARTHRITIS.**

If you can pick it up at home early on, and get on



some treatment, you will literally give your pet years of relief.

If you are not sure, book in for a **FREE** arthritis assessment consult to see if there is any sign of arthritis at all.

If your dog does need treatment and we go ahead with a treatment course, we will not only guarantee the outcome (or all of your money happily refunded) but we will also give you a half price vaccination (save \$39) and half price frontline 6 pack (save \$40) should you want it.



New Look Cattery



Housed right within the clinic, our very personalised cattery is run exclusively by vet nurses.

We only take 10 cats at a time and you can be sure they are treated with the same level of care as an in-patient.

There is a vet on site at all times, if the nurses are at all concerned about your pet it is assessed by a vet and there is no charge to you unless your animal requires treatment.

We charge \$15 a day with a 10% discount for 2 or more cats and this is only for our clients.

The Shocking Truth About Vets

We recently conducted a client advisory evening at the TTVC where we randomly selected current clients to come and tell us what they liked, disliked and wanted from our service (no better way of finding this out than actually asking the people who use our service).

The overwhelming point that kept surfacing throughout the evening was how expensive it is to take your beloved pet to any vet.

I then revealed some research done last year, by a company called MPV consulting, across 316 Australian vet clinics. It showed the average vet clinic actually makes 12% profit, in spite of how much you are being billed. What this highlighted to our clients was the enormous overheads of running a vet clinic, and that all of the money you pay to a vet doesn't go into their pockets.

Prior to this information, 100% of those in attendance



Interesting Cases:

Here is a knee that was fractured just from jumping down. You can see on the radiograph the pin and wire we used to affix it back on. This was a simple accident but unfortunately these are really costly to repair. However the long-term prognosis is excellent.

thought vets were ripping them off. I appreciate this is a fragile issue, emotion versus finance, but the best way to deal with it is to be completely open with you.

This is the reason we are so passionate about pet insurance. I actually hate giving someone a big bill, but 90% of that goes in overheads, just to provide a good service for you.

Pet insurance removes this awkward issue of finance and allows pet care to be affordable for everyone. It will cover 100% of the cost of treatment (depending on the insurance company) and means you get the best outcome for your pet, and you will be fully reimbursed your cost of treatment. It doesn't always mean we can guarantee the outcome you want but it does make it easier.

For more information about pet insurance you can log on to: **www.petplan.com.au**, or ask any of the TTCV team about it.